



MATCH DAY EXPERIENCE

WHAT'S THE OBJECTIVE

Your task is to escape within the 30-minute time limit. You will do so by working as a team to unlock keys, crack codes, solve puzzles and follow the course of the game which will all become clear the minute you become TRAPP'D in the "Road to Glory" Escape Bus

ABOUT THE TRAPP'D "ROAD TO GLORY" MATCH DAY EXPERIENCE

This package is designed for children over 8 years of age and lasts for 30 minutes inside the Road to Glory bus. Food is a MEAL DEAL and you will receive a voucher to the value of £4.95 to exchange at the BuddiesUSA match day kiosk located inside the Grange Mortgage family area. Vouchers are non-refundable, cannot be exchanged for any other "meal deal" inside the PTS Academy Stadium or at any Buddies USA Restaurant and no change will be given or cash reimbursement. You will receive a voucher for the ROAD TO GLORY Escape experience which must be handed to the Trapp'd member of staff in order to access the experience. If you lose or damage your voucher please inform NTFC immediately as we cannot accept any photocopies or damaged vouchers.

TIMINGS

Please arrive at the bus 15 minutes early to check in and run through our safety procedures.

GROUP SIZE

Each group size can consist of 4 or 5 players. Unfortunately, we cannot offer this experience on a match day for groups less than 4 or more than 5 in any one session. If your party is less than 4 you can opt to pay £71.80 to have the 30-minute session exclusively to yourselves.

If your party is 5+ you will be offered "split" sessions, however, these will be based on 2 sessions at £71.80 each session.

If numbers reduce, this will fall under our REFUND policy. If numbers increase on the day, subject to availability, you can pay the additional subject to the number of additional players not exceeding 5 per session.

PHOTOGRAPHS & VIDEOS

We do not permit the use of cameras or mobile phones due to the secrecy of each room. All camera's, phones and personal valuables must be kept in the lockers provided prior to entering the session.

Photographs will be taken at the end by our staff and emailed directly to you.

ARE THE ROOMS SUITABLE FOR WHEELCHAIR USERS/DISABLED?

Due to the nature of this exclusive experience inside a converted double decker bus, this is unsuitable for wheelchair users or those who are unable to climb stairs. Other suitable experiences are available to be purchased by visiting www.trappd.com

DO I NEED TO BE FIT TO PLAY TRAPPP'D "THE ROAD TO GLORY"

No, this experience is all about teamwork, quick thinking, common sense and above all, initiative. You will only need your brains, not muscle.

CAN I BUY FOOD AND DRINK?

Food is available at various concourse areas on a match day. The ROAD TO GLORY match day experience includes a BuddiesUSA child's meal deal. Please note we do not permit your own food or drink to be brought into the stadium.

DO YOU HAVE PARKING ON SITE?

We can offer parking in our NORTH GRAVEL car park which is located in front of Bella Italia on the Sixfields Leisure Park at an additional fee of £4 per vehicle. If you require parking, this must be purchased at the point of booking. If you do not book parking in advance, we cannot guarantee availability due to it being a match day.

WHAT DO I DO IF I NEED TO GET OUT OF THE ROOM?

If for any reason you need to be released from the room for an emergency, then we have someone watching your every move on camera and you just need to signal to them and they will come and let you out. Anyone who leaves a room for any reason will not be allowed to re-enter during the game and will not receive any refund.

LATE ARRIVAL POLICY

It is imperative you arrive 15 minutes before your game commences. Doors cannot be opened once the game has begun and you will miss your slot. You will not be refunded if you arrive late.

AGE RANGES

This experience is only suitable for ages 8 years and over. All players under 14 years must be accompanied by an adult, aged over 18 years for the Road to Glory" Escape Bus experience, but also whilst inside the PTS Academy Stadium, Sixfields for the match.

PAYMENT & REFUNDS

Full payment will be required upon booking. We cannot hold a booking on a provisional basis less than 28 days ahead of the home match day. If full payment is not made your slot will be released to general sale.

If you cancel within 3 weeks of your booking, we cannot offer a refund

Cancellations with 3-5 weeks' notice a 50% refund will be offered unless we re-sell your booking slot

Cancellations with over 5 weeks' notice, you will receive a full refund.

If on the day of your booking your numbers reduce, no refunds will be offered.

Any cancellations or requests for refunds must be made in writing to Christine.clark@ntfc.co.uk – we can only reimburse on the card or to the individual who placed the booking.