



Club Safeguarding Policy Amendment- Covid 19

Northampton Town Football Club

This amendment should be read in conjunction with the Club Safeguarding Policy and Staff/Player Code of Conduct

www.ntfc.co.uk/club/safeguarding-children/

Club statement:

The way in which our football Club is currently operating in response to coronavirus (COVID-19) is fundamentally different to business as usual, however, a number of our important safeguarding principles remain the same:

- with regard to safeguarding, the best interests of children will always continue to come first
- if anyone has a safeguarding concern about any child connected to the Club they should continue to act and act immediately
- a Designated Safeguarding Officer or Deputy will always be available
- unsuitable people are not allowed to enter the Club workforce and/or gain access to children
- children continue to be protected when they are online

Club Safeguarding Contacts:

During the Covid-19 lockdown period the Safeguarding contacts for the Club are as follows:

Nick Ancel, Club Secretary & Senior Safeguarding Manager

nick.ancel@ntfc.co.uk – mobile 07736564304

Julie Delauney, Academy Operations Manager & Safeguarding Officer

julie.delauney@ntfc.co.uk – mobile 07917442266

Remember that in an emergency or where there is risk to life you should contact the police immediately.



Other Safeguarding contacts in football:

Whilst any safeguarding concern should be raised with the Club Safeguarding contacts in the first instance we recognise that this may not always be possible or appropriate. Below are the contact details for footballing partners with whom safeguarding concerns in relation to the Club can be discussed:

The English Football League Safeguarding Team

Tel: 01772 325940

Email: safeguarding@efl.com

If they concern regards a person in employed in footballs conduct towards a child:

The FA Safeguarding Team

Tel: 0800 169 1863

Email: Safeguarding@TheFA.com

Procedures and Safety Measures for online learning:

The Club expects all staff and players to adhere to the relevant policy boundaries must be maintained at all times. We have put extra measures in place to reduce the risks in relation to online learning which include:

- All contact online being observable and interruptible
- Staff and children must wear suitable clothing as should anyone else in the household
- Any computers being used should be in appropriate areas, for example not in bedrooms and the background should not be blurred
- U9-U16's - Online teaching will not be carried out on a one to one basis and will be done in a group setting with several players present.



- If a U9-U16 player requires one-to-one support with an issue, at least 2 members of club staff will be present in the online setting
- U16-U18's - Online teaching may have individual sessions in addition to the current timetabled lessons with several players present should they require additional individual learning. The player does have the option for the DSO to be included in these lessons. Parents to advise if they do not give their consent for individual learning lessons to go ahead.
- If consent is not given for one-to-one sessions, another adult will be invited to be present in the room
- All communication provided will have an educational/developmental purpose
- Language used in sessions must be professional and appropriate, including any family members in the background
- The Club may record online teaching/instruction sessions. Players and parents will be informed that sessions are being recorded in advance of doing so. All recordings will be stored securely and only used for educational purposes
- Players and parents are not allowed to record online teaching/instruction sessions unless this has been approved by the DSO/Academy Education Lead.
- Any information recorded (recordings and/or screenshots) **MUST NOT** be distributed anywhere, unless permission is provided by the DSO/AEL. Inappropriate distribution, or distribution of material without this consent, could result in internal disciplinary action against the player(s) and/or parents involved.
- All sessions provided will be via the Clubs I.T platform (for example remote desktop) or Wi-Fi (where possible)

Mental health:

Negative experiences and distressing life events, such as the current circumstances, can affect the mental health of us all. Players who are struggling under the current circumstances should contact the Club safeguarding staff as outlined above. Support can also be accessed through a number of national organisations including:



The Samaritans	Tel: 116 123	https://www.samaritans.org
ChildLine:	Tel: 0800 1111	https://www.childline.org.uk
NSPCC:	Tel: 0808 800 5000	https://www.nspcc.org.uk
Mind:	Tel: 0300 123 3393	https://www.mind.org.uk
PFA:	Tel: 07500 000 777	https://www.thepfa.com/wellbeing

Northamptonshire Healthcare NHS Foundation Trust (NHFT)

- **Crisis & Telephone Support Service (CATSS)** Helpline: **0800 917 0464 open 24 hours**. Provides 24-hour support for those people who the Trust currently supports with mental health problems, their carers, families and friends. The service is available to help when people feel unsafe, at risk or unable to cope without professional advice and cannot get the support they need from usual avenues.
- **Northamptonshire crisis cafes**
Run in partnership with Mind, available for anyone 18 years old or over who are finding themselves in a crisis or need support with their mental health. Run by an NHFT mental health professional and a MIND peer support worker, they provide support and safety to anyone in need by offering coping mechanisms and management techniques to help reduce the risk of crisis. As well as offering support, professionals can also refer and direct you to further services if required. There is no need to call and book an appointment, simply drop in to one of the Northamptonshire locations to receive support.

Timetable: <https://www.nhft.nhs.uk/crisis-cafe>

Northamptonshire County Council: signposting to services

<https://www3.northamptonshire.gov.uk/councilservices/adult-social-care/disability/Pages/mental-health.aspx>



University of Northampton counselling and mental health

<https://www.northampton.ac.uk/student-life/support/counselling-and-mental-health-team/>

Counselling & Mental Health Team, The Learning Hub, Office 011,
Waterside, University Drive, Northampton
NN1 5PH

Counsellors: counsellors@northampton.ac.uk **Mental Health**

Advisers: mha@northampton.ac.uk

Northants CAMHS <https://www.nhft.nhs.uk/camhs>

Our Child and Adolescence Mental Health service CAMHS are here to support children and young people up to the age of 18 in Northamptonshire, experiencing difficulties with their emotional wellbeing and mental health difficulties. The team offer a range of interventions and therapies delivered individually or in groups, in partnership with families in a number of localities.

Online safety:

It is important that internet safety and security messages are re-enforced during this time when we are expecting young people to be online more often. They may also be increasing their usage on devices during their own free time during this lockdown period. It is important that both players and parents are aware of the help and support available should they be concerned about something they have seen or experienced online. These include:

UK Safer Internet Centre <https://reportharmfulcontent.com/>

CEOP <https://www.ceop.police.uk/safety-centre/>

Internet Matters <https://www.internetmatters.org/>

NetAware <https://www.net-aware.org.uk/>

ParentInfo <https://parentinfo.org/>

ThinkuKnow <https://www.thinkuknow.co.uk/>